

# PARENT - FORGOT YOUR MYED PASSWORD?

## STEP 1



DO NOT USE YOUR CELL PHONE!



USE A COMPUTER!

## STEP 2

1. GO TO MYED BC
2. LOGIN ID – YOUR EMAIL ADDRESS THAT YOU PROVIDED TO MYED
3. CLICK “I FORGOT MY PASSWORD”.
4. MYED WILL EMAIL YOU A NEW TEMPORARY PASSWORD
5. THE TEMPORARY PASSWORD WILL BE SENT TO THE SAME EMAIL THAT IS ALSO YOUR LOGIN ID.

MyEducation BC Prod 8

Login ID  
Email that you provided to MyED

Password

I forgot my password

Log On

Click here if you forgot your password

## STEP 3

1. GO TO MYED BC
2. YOUR LOGIN ID IS THE EMAIL YOU PROVIDED TO MYED
3. TYPE IN YOUR NEW TEMPORARY PASSWORD

MyEducation BC Prod 8

Login ID  
Email that you provided to MyED

Password  
Temporary Password

I forgot my password

Log On

## STEP 4

1. MYED WILL ASK YOU TO CHOOSE A NEW PASSWORD
2. **READ EXACTLY HOW MYED WANTS YOU TO PUT IN YOUR NEW PASSWORD**
3. SLOWLY TYPE IN YOUR NEW PASSWORD
4. WRITE YOUR NEW PASSWORD DOWN & KEEP IN A SAFE PLACE

### Criteria to reset a new Password must be followed:

- 8 minimum, 14 maximum characters
- 1 capital letter, 1 lowercase letter
- 1 number
- 1 special symbol or character: # or \$ or ! or @
- Your password cannot contain, first name, middle name, last name, date of birth, personal id or sequential letters or numbers
- Samples of acceptable password:  
Jan2017\$/Snow999!/Welcome1\$