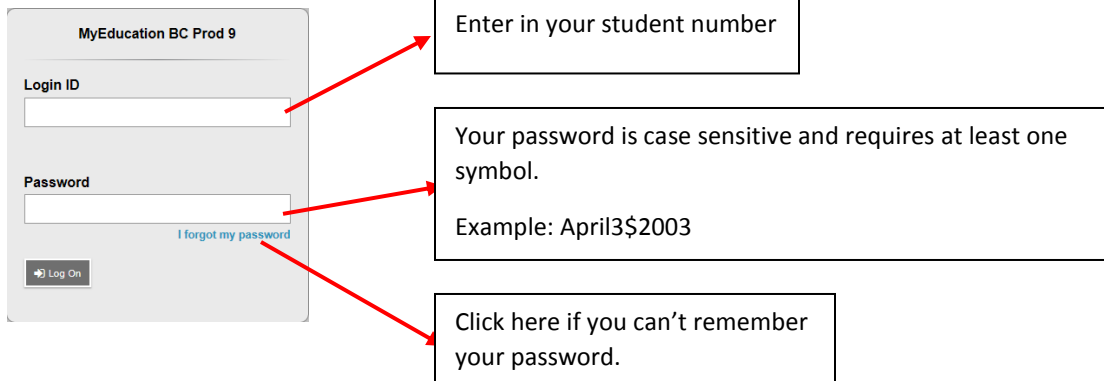


How to log in to MyEd

- 1) Go to MyEd home page. If you have trouble finding the URL then type in "MyEd" into google.

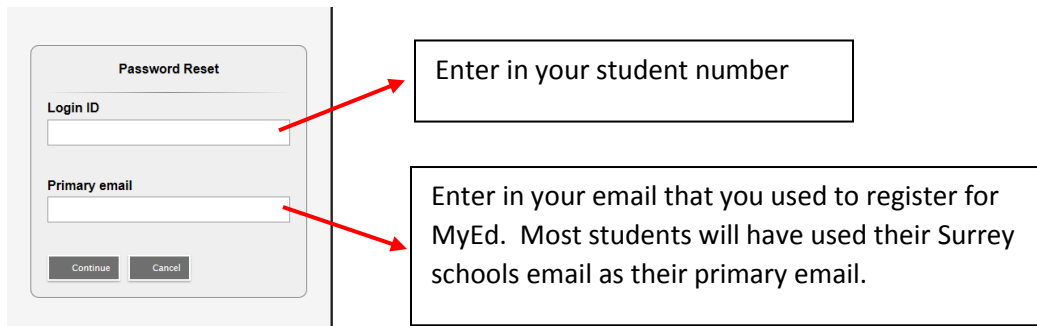
2)



The screenshot shows the login page for MyEducation BC Prod 9. It features a 'Login ID' field, a 'Password' field, and a 'Log On' button. A link for 'I forgot my password' is located below the password field. Three callout boxes with red arrows point to these elements:

- Callout 1: Enter in your student number (points to the Login ID field)
- Callout 2: Your password is case sensitive and requires at least one symbol. Example: April3\$2003 (points to the Password field)
- Callout 3: Click here if you can't remember your password. (points to the 'I forgot my password' link)

- 3) If you forgot your password then click "I forgot my password", a screen like this will appear



The screenshot shows the Password Reset page. It features a 'Login ID' field and a 'Primary email' field. At the bottom, there are 'Continue' and 'Cancel' buttons. Two callout boxes with red arrows point to these elements:

- Callout 1: Enter in your student number (points to the Login ID field)
- Callout 2: Enter in your email that you used to register for MyEd. Most students will have used their Surrey schools email as their primary email. (points to the Primary email field)

- 4) MyEd will ask you for the answer to a security question. If your answer is correct then an email with your new login ID and password will be sent to your primary email.
- 5) If you cannot reset your password then please see the secretary at the office ask them to reset it at the district level because password reset is not working.