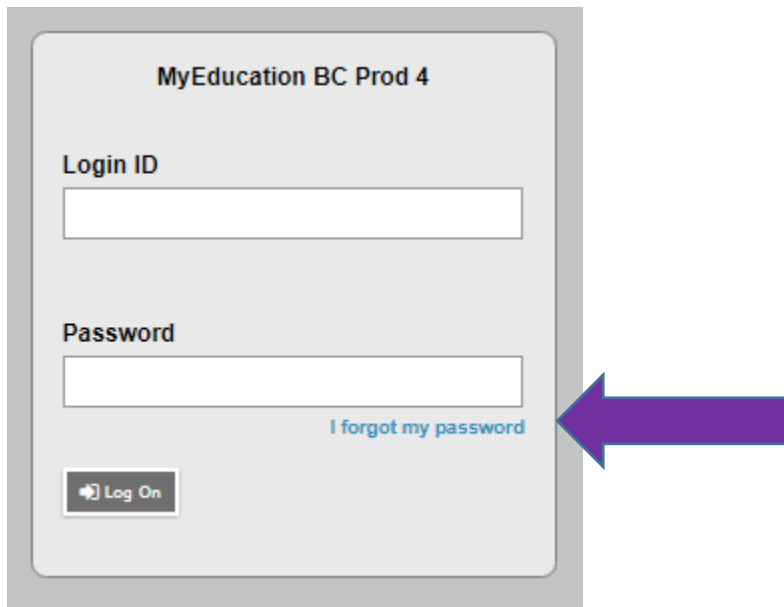


Troubleshooting for Portal (Report Cards)

If you forget your password

<https://www.myeducation.gov.bc.ca/aspn/logon.do>



MyEducation BC Prod 4

Login ID

Password

[I forgot my password](#)

Log On

Push "I forgot my password"

Password Reset

Login ID

Primary email

Continue Cancel

Enter your Login ID

- Students Login ID is Student Number
- Parent Login ID is Parent email address

Enter your Primary email

An email will come with a new password

If your account is disabled – Call the school and we will get it reset (usually takes about half an hour)

If you haven't gotten your password yet – Call the school to obtain