

Homeless Prevention Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

This program provides information, support, and advocacy for homeless individuals and those who are at risk of becoming homeless. Advocacy services are provided for income assistance, residential tenancy matters, and accessing other income support programs. Services can be accessed at the Newton Resource Centre as well as partner sites which include: The Front Room, Surrey Women's Centre, Salvation Army Gateway of Hope, and Elizabeth Fry Society.

Last Post Fund

Tel: 1-800-465-7113 www.lastpostfund.ca

Provides financial assistance to pay funeral and burial expenses for military veterans who qualify. Also can provide grave markers.

Mental Health Consumer Advocacy Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

Wide range of supports, information and advocacy for consumers of mental health services. Offers help in dealing with income assistance, housing and federal programs like Canada Pension plan.

Old Age Security Pension (Service Canada)

1-800-277-9914 tinyurl.com/at5l3w3

The Old Age Security pension is a monthly payment available to most Canadians aged 65+. You must apply to receive benefits.

Post-Secondary Student Support Program

Native Education College - Student Services Office

285 East 5th Ave. Vancouver, British Columbia V5T 1H2

Phone: (604) 873-873-3761 ext. 325 tinyurl.com/asuwrtm

Provides financial assistance to Status Indian not currently a member of a band and Inuit students from the NWT who are enrolled in eligible post-secondary programs, which includes: community college and CEGEP diploma or certificate programs; undergraduate programs; and advanced or professional degree programs. Persons with Status that are members of a band should contact their band office directly to discuss educational funding options.

Poverty Law Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

This program provides reliable quality poverty law legal services in English and Punjabi and insures fair access to income support programs and services through information, support and one-on-one advocacy. Can help with income assistance and disability issues, tenant rights and mediation with landlords, EI and CPP issues and federal income related programs.

Registered Disability Savings Plan

Tel: 1-800-622-6232

Helps Canadians with disabilities and their families save for the future. If you are a Canadian resident under age 60 and are eligible for the Disability Tax Credit (Disability Amount), you may be eligible for an RDSP. Once you open an RDSP, you may apply for:

Registered Disability Savings Plan (continued)

- Canada Disability Savings Grant: The Government deposits money into your RDSP to help you save. The Government provides matching grants of up to 300%.

- Through the Canada Disability Savings Bond, the Government deposits money into the RDSPs of low-income and modest-income Canadians. If you qualify for the bond, you could receive up to \$1,000 a year from the Government, with a limit of \$20,000 over your lifetime. Contributions do not need to be made to the RDSP in order to receive the bond.

Rental Assistance Program

Tel: 604-433-2218 tinyurl.com/bt9tsh2

Provides eligible low-income, working families with cash assistance to help with their monthly rent payments. To qualify, families must have a gross household income of \$35,000 or less, have at least one dependent child, and have been employed at some point over the last year.

SAFER (Shelter Aid for Elderly Renters)

Tel: 604-433-2218 tinyurl.com/csduc62

Helps make rents affordable for BC seniors with low to moderate incomes. Provides monthly cash payments to subsidize rents for eligible BC residents who are age 60 or over and who pay rent for their homes. BC Housing provides SAFER subsidies to more than 15,000 senior households renting apartments in the private market.

Veteran Affairs Canada

Tel: 1-866-522-2122 (English) or 1-866-522-2122 (French)

www.vac-acc.gc.ca

Wide range of services for veterans including disability pensions, health care and contributions towards home care.

Tax Benefits

It is worth filing income tax, especially for lower income clients. You can only get these benefits if you qualify and file income tax yearly.

Child Tax Benefit

Tel: 1-800-387-1193 tinyurl.com/cs46wx

Canada Child Tax Benefit is a tax-free monthly payment made to eligible families to help them with the cost of raising children under age 18. Additional benefits for children with a disability.

GST/HST Credit

tinyurl.com/bpm45hc

GST/HST Credit program issues payments to Canadians with low and modest incomes to help offset all or part of the GST/HST they pay on the purchase of goods and services. Must apply yearly.

Income Tax Clinic (Surrey)

Suite 1107 7330 137nd St. Surrey BC V3W 1A3

Tel: 604-597-0205 mcazorla@dcrs.ca

Volunteer based clinic for low-income clients and their families. A minimum donation is requested. Operates each March and April and serves an average of 1000 clients per year.

Income Tax Clinic @ Oak Ave Neighbourhood Hub

12740 – 102 Ave Surrey BC

Tel: 604-582-7088 ext. 3 www.oanh.ca

For low income families and individuals. Appointment required.

Income Tax Clinic @ SOURCES BC

www.sourcesbc.ca

Year round tax clinics. Don't need to live in Surrey, will accept anyone from anywhere as long as you qualify as low income. Tax information is dropped off and then done by volunteers. Offered at SOURCES's White Rock and Newton locations.

Newton: #102-13771 – 72A Ave Surrey BC Tel: 604-596-2311

White Rock: Unit 208 1461 Johnston Rd. White Rock BC

Tel: 604-542-4357

Income Tax Clinic @ Surrey Libraries

www.surreylibraries.ca

Yearly income tax clinic for low income residents of Surrey. Typically held between late March and then through April. Ask at your local branch in early March for details.

Universal Child Care Benefit

1-800-387-1193 tinyurl.com/6dsfyf

Helps Canadian families by supporting their child care choices through direct financial support. The UCCB is for children under the age of 6 years and in installments of \$100 per month per child.

Income Assistance Offices

Tel: 1-866-866-0800

Fleetwood Office 101-16088 84th Ave Surrey BC V4N 0V9

Park Place Office 130-13749 72nd Ave Surrey BC V3W 2P2

Surrey Office 100 - 13650 102 Ave. Surrey BC V3T 1N6

Whalley Office 101 – 10095 Whalley Blvd. Surrey BC V3T 4G1

Looking for services not covered in this brochure?

Please ask at your local library. We are here to help.
www.surreylibraries.ca or 604-598-7300.

You can also call 211 for a free, confidential, multilingual information and referral line to a full range of community, social, and government services. Available 24 hours a day, 7 days a week.

Interested in some more resources or information? Ask library staff or check us out on the web here:

www.surreylibraries.ca/lowcost

If you would like further information or if you spot a change that is needed you can email us at
libraryinfo@surrey.ca



Updated 09/12/13

Low Cost and Free

Employment & Income



www.surreylibraries.ca

Work BC Centres

The WorkBC centres are the local hubs for career information and job search help. Each centre provides resume help and aid in job search. Free computer access, printing and faxing for job seeking only. Find out which centre you should use on their website (tinyurl.com/c43xzdb) or ask at your local library information desk.

WorkBC - Cloverdale (Monday – Friday 8:30 to 4:30pm)
Suite 101, 5783 - 176A Street, Surrey, BC.

Tel: (604) 576-3118 percinfo@sourcesbc.ca www.sourcesbc.ca

WorkBC – Delta (9:00 am to 5:00 pm (not stat holidays))
3rd Floor 11861 88 Avenue, Delta, BC, V4C 3C6
Tel: (604) 591-9116 info@escdelta.ca www.bgccs.bc.ca

WorkBC – Fleetwood/Guildford (Monday – Friday 8:30 to 4:30pm)
#202 - 10334 152A Street Surrey, V3R 7P8
Tel: (604) 580-9740 Info@surreyfleetwoodguildfordesc.ca
www.surreyfleetwoodguildfordesc.ca

WorkBC – Newton (Monday – Friday 8:00 - 5:00)
#240 - 7525 King George Boulevard, Surrey, BC.
Tel: (778) 578-4272 avianewton@aviaemployment.ca
www.letsgetbctowork.ca

WorkBC - Whalley (Monday – Friday 8:00 to 4:00pm)
Unit 105-13655 104th Ave Surrey, BC V3T 1W3
Tel: 604-584-0003 contactwesc@options.ca
www.whalleyesc.ca

WorkBC – Whiterock/South Surrey (Mon – Fri 8:30 am to 4:30 pm)
#208 - 1461 Johnston Road, White Rock, B.C.
Tel: (604) 542-7590 www.sourcesbc.ca

Employment Programs & Services

BARISTAS Life and Job Skills Training

10328 Whalley Boulevard Surrey, BC V3T 4H4

Tel: 604-951-4821 www.pcrs.ca/baristas

BARISTAS is a job skills training program for at-risk youth ages 15-30 years old. Provides life skills training, school credit and a work experience placement with Starbucks Coffee Canada. 11 week program.

Career Choices and Life Success @ Kwantlen

12666 72nd Avenue, Surrey

Tel: 604-599-3431 www.kwantlen.ca/aca/ccls.html

For the adult who wants to assess or reassess his or her life and career goals. Vocational and personal assessments, information research and work placements help ensure a right career choice. Student fees can be covered by the Adult Basic Education Student Assistance Program.

Career Cruising @ Surrey Libraries

www.surreylibraries.ca/5673.aspx

An online career exploration tool. Has tools to help you match your interests with a career and profiles of different careers. Also has resume help and a job search section.

Employ-ability

Suite 220, 2250 Boundary Road Burnaby, BC V5M 3Z3

Tel: 604-473-9363 www.neilsquire.ca

A 12 week pre-employment program for persons with physical disabilities who have been out of the workforce for 3 years, with some exceptions. Delivered around the province using the internet. Classes are Monday to Friday from 10:00A.M. to 3:30 P.M. in the Burnaby classroom. Curriculum is web based and available 24 hrs., on-line classes are archived and available to review anytime. 4 sessions a year. There is ongoing support to participants when the program is completed.

Future Leaders

202 – 7380 – 137nd St. Surrey BC V3W 1A3

Tel: 604-597-3448 www.dcrs.ca

Training program for visible/ethnic minority youth ages 15 – 30. Offers specialized life and employability skills, skills enhancement, including Food Safe, WHMIS and Cashier Training. Graduates receive recognized certificates at no cost. There is a paid work experience component.

Immigrant Trades Training Initiative

202 – 7380 – 137nd St. Surrey BC V3W 1A3

Tel: 604-597-3448 www.dcrs.ca

Provides immigrant job seekers with information on opportunities in the trade's, bridging to pre-apprenticeship jobs and establishing cross-cultural skills to enable new immigrants to gain employment. Offers support with retraining or Canadian certifications.

Job Options BC

www.myjoboptionsbc.ca

Helps unemployed British Columbians gain the skills, confidence and experience they need to find employment. Offers skills training, coaching and support. Also has follow up support.

Offered at the following locations:

with Aware Society

#101 - 6840 King George Blvd. Surrey, BC

Tel: 604 502-8355 joboptionsbc@awaresociety.bc.ca

Job Options (Continued):

2nd Cloverdale location:

5673 176A street Surrey BC

Tel:604-574-2322

with Immigrant Services Society

#303-7337 137th Street Surrey, BC V3W 1A4

Phone: 604-598-8545 joboptions@issbc.org

with Pacific Community Resources

10328 Whalley Boulevard Surrey, BC V3T 4H4

Tel: (604) 951-4821 joboptions@pcrs.ca www.pcrs.ca/job-options

with Progressive Intercultural Community Services

15547 Marine Drive, White Rock, BC, V4B 1C9

Tel: 604-531-8299 danny.pendhall@pics.bc.ca

2nd Newton location:

205- 12725- 80th Avenue Surrey BC V3W 3A6

Tel: 604-596-7722 ext. 110

JobOptionsBC for 55+ workers

#202 – 9801 King George Blvd. Surrey BC V3T 5H5

Tel: 604-587-5051 www.MyJobOptionsBC.ca

Provides a variety of training, including computer training and short term certificate training including First Aid, WHMIS, Food Safe, PEAK retail and basic security. Also provides job search advice and resume help. Must be over 55 years old, unemployed and not eligible for EI.

La Boussole

205-10252 135th Street, Surrey BC

Tel: 604-584-0255 www.lbv.ca

Centre Communautaire Francophone qui aide des gens qui parlent Français qui font face à des situations difficiles. Offre une variété de programmes sociaux et de programmes d'emplois.

French speaking community centre that helps French speakers facing difficult situations. Offers a variety of social and employment programs.

Labour Unlimited Temporary Services

10447 King George Highway, Surrey, BC V3T 2W7

Tel:(604) 951-0007

Daily work, daily pay.

Micro-loans by DIVERSEcity

202 – 7380 – 137nd St. Surrey BC V3W 1A3

Tel: 604-597-3448 www.dcrs.ca mcazorla@dcrs.ca

Upgrade skills and work tools for new immigrants. Designed to help people get back into the work force or start their own business.

Phoenix: Access to Employment Program

13686-94A Avenue, Surrey, BC, V3V 1N1

Tel: 604-583-7155 pep@phoenixsociety.com

www.phoenixsociety.com

Program serves all unemployed and underemployed individuals who have multiple barriers to employment.

Self Employment and Entrepreneur Development Society (SEEDS)

Tel: 604-590-4144 www.seedsbdc.com admin@seedsbdc.com

A business start-up and development program dedicated to supporting the development of entrepreneurs and the growth of businesses in our community. Offers a wide range of classes and supports.

SCOPE

10326 Whalley Blvd. Surrey BC V3T 4H4

Tel: 604 –951-1300 www.pcrs.ca

Free community service for individuals wanting back into the work-force. SCOPE is a satellite location of the WorkBC Centres and serve the areas of: Whalley, Fleetwood/Guildford, South Surrey/ White Rock and Cloverdale. Flexible and provides: free ID, training, free telephone and free computers and internet for job search.

Skills Connect for Immigrants (2 locations)

Immigrant Services Society of BC

ISS: #303– 7337 137th Street, Surrey, V3W 1A4

Tel: 604-684-2561 ext. 2123 skillsconnect@issbc.org

www.issbc.org/skillsconnect/

Brings together highly skilled immigrants with BC employers who are ready to hire. Qualifications upgrade, courses to adjust to Canadian market, job search assistance, mentoring and English training.

Douglas College

Tel: 604-588-7772 skillsconnect@douglascollege.ca

tinyurl.com/alocj6y

Offers a variety of services to aid recent immigrants (Residents, 5 years or less in Canada, non-EI) to find employment and prepare for the Canadian workplace. Includes mentoring. Need intermediate English or higher.

Surrey Urban Mission

10776 King George Blvd. Surrey BC

Tel: 604-581-5172 www.surreyurbanmission.org

Offers Hands-Up employment readiness and search program for low-income single parents in Surrey. Topics include life skills, goal setting, career discovery, employment search techniques, parenting and communication skills. Training provided in first aid, food safe and serving it right.

*Kwantlen University offers a Career Exploration program for women.

It is more expensive than items on this list but if interested there is more info here: tinyurl.com/bblm6pb

Income Supports

Assistance is available in person at the 2 following locations for programs in this section if administered through Service Canada.

Service Canada North Surrey

13889 104th Avenue Surrey, BC

Service Canada South Surrey

103-15295 Highway 10 Surrey, BC

The Allowance and the Allowance for the Survivor (Service Canada)

Tel: 1-800-277-9914 www.servicecanada.gc.ca/eng/home.shtml

A federal income benefit for low-income seniors who are 60 to 64 and whose spouse is collecting OAS and GIS or whose spouse has died, must also meet legal and residence requirements.

Monday – Friday: 8:30am to 4:00pm

Apprenticeship Incentive Grant (Service Canada)

Tel: 1-866-742-3644 (7:00 a.m. to 8 p.m. Eastern Time)

The Apprenticeship Incentive Grant (AIG) is a taxable cash grant of \$1,000 per year, up to a maximum of \$2,000 per person, available to registered apprentices in a Red Seal trade once they have successfully finished their first or second year/level (or equivalent).

The Benefits Finder

tinyurl.com/b6tmwfk

An online tool that helps find what government benefits you might be eligible for.

Canada Pension Plan (Service Canada)

Tel: 1-800-277-9914

The Canada Pension Plan (CPP) Retirement Pension provides a monthly taxable benefit to retired contributors.

Canada Pension Plan Survivor Benefits (Service Canada)

Tel: 1-800-277-9914

CPP survivor benefits are paid to a deceased contributor's estate, surviving spouse or common-law partner and dependent children.

Credit Counselling Society of BC

Unit 101 15399 102A Ave Surrey BC

Tel: 604-527-8999 www.nomoredebts.org

Non-profit service helping people from all walks of life manage their money and debt better.

Debtors Anonymous

Tel: 604-878-3328

Fellowship of men and women who share their experiences, strengths and hopes so they may solve their common problems and help other recover from compulsive debt.

Disability Advocacy Program

#102-13771 72A Ave Surrey BC V3W 9C6

Tel: 604-596-2311 www.sourcesbc.ca

This program provides information, referral, and direct one-to-one advocacy services for people applying for or appealing disability benefits through the Ministry of Social Development. Information and assistance may also be provided for medical and dental benefits, allowances, and other disability related benefits.

Emergency Income Assistance

Tel: 604-660-3194 (Self referral)

After hours Emergency Food & Shelter Line. Families are entitled to emergency food, shelter, and medical transportation.

Guaranteed Income supplement (Service Canada)

Tel: 1-800-277-9914 tinyurl.com/2g7t3tz

The Guaranteed Income Supplement provides additional money, on top of the Old Age Security pension, to low-income seniors living in Canada. To be eligible for the GIS benefit, must be receiving the Old Age Security pension and meet the income requirements. Service also available through Service Canada Centre's.

Guide to Canadian Scholarships

tinyurl.com/bpzs8gu

Thinking about college or university but nervous about the costs? Both the City Centre and Guildford branches of Surrey Libraries have this reference book which outlines different scholarships .