

April 6, 2020

Dear CTS Families,

**ACCESSING ONLINE LEARNING**

Thank you for your patience as we begin online learning across all of Surrey and beyond. As you may know, Surrey School District has almost 73,000 students. When we add all of BC's students and beyond, that is a very large number!

Many of us experienced very slow internet today. Platforms such as FreshGrade and Teams were either not opening or opening very slowly. There are simply too many people on at one time.

The CTS staff are aware of this problem, as is the District, and we are working on it.

Again, thank you for your patience and understanding as we begin this new adventure in learning online.

Thank you to Ms. Lyne and Ms. Heer for sharing this link of our Prime Minister, Justin Trudeau giving a special Lego style thank you to Canadian children.

<https://youtu.be/zBBjz16J-nU>

Thank you,

Mrs. Newman